

10:36:12 From Melissa Pavlicek : hanstf.org

10:41:00 From Deb : Thank you...this is EXACTLY how I feel!

10:41:27 From Barb Mayer to Hosts and panelists : Maika'i, Rep. Marten!

10:42:32 From Ina van Hest to Hosts and panelists : From Ina to All ..... After flying over Kailua, they head straight over my Kaneohe property towards North Shore.....it is just nonstop!

10:43:47 From Melissa Pavlicek : Aloha! To ensure that your comments are included in the Task Force records, please submit them to [www.hanstf.org](http://www.hanstf.org) This meeting is recorded but to ensure that your messages are also included please submit them via the website.

10:44:16 From Ted Ralston ARL at UH - Facilitator : The problem is not the FAA or the operators. FAA does what Congress mandates it to do, which is to maintain air safety and promote UAS aerospace competitiveness. Until Congress instructs FAA (via its funding bills) to reduce heli noise.

10:46:47 From Ted Ralston ARL at UH - Facilitator : Operators are simply fulfilling customer demand. We also have difficulty controlling other negative behaviors such as drugs, illegal B&B, illegal commercial business on public lands. If the demand is there, the industry will find a way to fulfill it.

10:53:00 From Ted Ralston ARL at UH - Facilitator : So the focus should be on the demand side of the economic equation. An information campaign to let the potential tourist customers understand how damaging heli noise is to our communities, our peace and quality of life, and health, not to mention the safety risk. It is highly unlikely that the tourist customers would ever tolerate this kind of acoustic abuse in their own lives. The No Smoking movement emerged in mid-70s associated with Earth Day....let's do the same thing here.

10:54:38 From Deb : We have already tried the "fly neighborly" tactic...it hasn't worked. There is no level of trust.

10:55:45 From Malia to Hosts and panelists : Regarding Los Angeles, I believe it is important to also consider that many people likely wouldn't know what channels to complain to, might submit complaints through another channel that wouldn't be logged on this database (versus other channels, such as neighborhood boards etc), and, to take into account a drop-off of complaints over time if there were not meaningful resolutions to the issue due to a sense of helplessness. A complaint system only works if it is clear & WORKS. Currently Hawaii has nothing close to this. I agree that we need constructive and collaborative communication between elected representatives, DOT, FAA and our communities who have been so severely & negatively impacted by this tour aircraft industry. A restoration of trust & results for the people of Hawaii are essential.

10:55:56 From Michelle Matson : Perhaps Chuck could come over here to lead the egregious offenders in the right direction - 2miles offshore.

10:56:19 From Ted Ralston ARL at UH - Facilitator : The aero industry is moving to electric propulsion for Urban Mobility... here is an example of significant noise reduction at turbomachinery level. Still have the whop-whop-whop... but the bottom line is the Customer Demand.

10:56:23 From Rep. Lisa Marten to Hosts and panelists : Chuck, are there any enforcement consequences for the egregious pilots?

10:56:38 From Malia to Hosts and panelists : I agree with Michelle here. Mahalo.

10:57:06 From Deb : I called and called that line with no results.

10:58:57 From observer : Poster child for corruption

11:01:34 From Deb : then they need to get multi engine copters

11:03:10 From Deb : We are only concerned about the tour copters....we can tell exactly who the tours are vs. the other types of flights.

11:03:31 From Ina van Hest to Hosts and panelists : Heli traffic over my neighborhood is NOT safer for us, and given crash consequences not safe for help passengers either!

11:03:42 From Barb Mayer to Hosts and panelists : What is the ratio of "tourist" copters vs. "needed" (define that properly!) flying over Hawai'i's islands?

11:03:53 From observer : thats not the public's problem

11:03:56 From Malia to Hosts and panelists : The vast majority is air tourism. The USGS, construction, fire & rescue and infrastructure helicopter volumes are minuscule in comparison to tour helicopters. To categorize this as a universal umbrella is absurd. The volume of tour helicopter aircraft negatively impacting Hawaii's residents FAR outnumber "necessary" aircraft. Also the argument of the safety of flying offshore is completely nulled by the volume of tour aircraft impacting Molokai which fly over entirely from Maui

11:04:37 From Darlene Yaplee to Hosts and panelists : @Marcus Please do not combine all flights to generalize the problem. Segment the flights and address the tour copters specifically. Then you can make different comments for other segments. Please avoid conflating the situation.

11:05:33 From Ted Ralston ARL at UH - Facilitator : HTA is taking on the task of informing tourists on positive behavior... looking for higher quality breed of tourist looking for a more fulfilling experience rather than a thrill ride. Haul out your opala, don't approach marine mammals, respect local traditions, learn the history and the language... how about adding 'respect the acoustic environment?'

11:06:20 From Deb : What does is matter how small the Long Island issue is?

11:06:30 From Barb Mayer : Respect the acoustic environment!

11:06:35 From Darlene Yaplee : @Marcus Please do not combine all flights to generalize the problem. Segment the flights and address the tour copters specifically. Then you can make different comments for other segments. Please avoid conflating the situation.

11:06:41 From Malia to Hosts and panelists : Here in Hawaii we are an island completely surrounded by water, where, with enough distance, noise would impact no one It is not the public's responsibility to pay the price and be victimized by a completely optional, profit-driven industry

11:06:58 From Barb Mayer : Cut it short, Marcus.

11:07:10 From Michelle Matson : If they want to do business in Hawaii and reap the revenue benefit\$ - they have no excuse NOT to equip their choppers with safety flotation devices.

11:07:48 From Ted Ralston ARL at UH - Facilitator : Safety arguments are not valid. Part 91 requires pilots to practice SMS and Aero Decision Making. If offshore displacement of track reduces safety, pilot cannot fly.

11:08:01 From Barb Mayer : Seems to me we need to activate our Congressional representatives to direct FAA to outlaw tourist helicopters over land...maybe x miles offshore.

11:08:09 From Michelle Matson : HTA has not responded to tour chopper environmental impacts despite their new plan.

11:08:54 From Deb : So we know the FAA knows why it won't work....what WILL work? This sounds exactly like the other industry comments that we have heard....almost verbatim.

11:09:37 From Michelle Matson : Melissa, please copy the chatbox to your online meeting comments record. Mahalo!

*[COMMENT OMITTED FROM TRANSCRIPT DUE TO CONTENT]*

11:11:47 From Malia to Hosts and panelists : Agreed, Cheryl. Mahalo

11:15:04 From Ted Ralston ARL at UH - Facilitator : FAA does not have kuleana for the control of noise unless it had some overlap with safety. Beating on the FAA is barking up the wrong tree. The discussions of regs and such is a bottomless rabbit hole - the longer this diversion exists, the longer we put off addressing the real problem - simply, tourist customer demand - and willingness to pay high tips.

11:15:39 From Michelle Matson : BRAVO Cheryl and Bob !!

11:15:49 From Ted Ralston ARL at UH - Facilitator : We still love helis - where they serve the public... environment, rescue, fire fighting...

11:16:39 From Casey Riemer : Regarding Mr. Earnst's comments: There are many helicopter operators in Hawaii that do not feel it is safe to fly off-shore with paying passengers onboard outside of gliding distance of the shoreline in Hawaii. We fly within gliding distance of land, sand or shallow water.

11:17:07 From Barb Mayer : Mialisa is a responsible resident of Waimānalo.

11:18:06 From Michelle Matson : Ted, first responders essential and are not the egregious hourly offenders. The tour choppers are.

11:18:12 From Malia to Hosts and panelists : I live on Molokai and that is absolutely not true. There are upwards of 70 tours per day over Molokai flying over from Maui, which is far outside of "gliding distance." It is not the responsibility of the communities on the ground to absorb the severe impact of the tour helicopter industry's "safety" decisions for their paying customers. Closer to land gives them a better view is the bottom line, it seems.

11:18:25 From Barb Mayer : OK! We need a Congressional mandate/regulation on the FAA!

11:19:14 From Deb : The tourist demand for tours is NOT GOING AWAY. It is only going to get worse. They are on vacation, they aren't thinking about how the community is impacted. NOT GOING TO WORK>

11:21:37 From Deb : Exactly....we can't even enjoy the beautiful Koolau mountains that we moved here to enjoy. We are not a flight pattern in Maunawili.

11:22:34 From Michelle Matson : To "feel" safe flying offshore equip your tour choppers with certified safety flotation devices per FAA regulatory FAR Part 136 A - Specific to Hawaii.

11:25:16 From Malia to Hosts and panelists : I signed up to speak

11:25:54 From Barb Mayer : Got enough comments; gotta move to profiting tourist helicopters flights over our islands!

11:25:56 From Deb : What us the website name?

11:26:04 From Malia to Hosts and panelists : Hello HANSTF. I signed up to speak.

11:26:15 From Melissa Pavlicek : [www.hanstf.org](http://www.hanstf.org)

11:26:21 From Melissa McCaffrey to Hosts and panelists : Having audio issues so dialed in on my cell phone but don't have audio capabilities

11:26:29 From Deb : Thanks!

11:26:52 From Ina van Hest to Hosts and panelists : Thank you,, Melissa.

11:26:53 From Melissa McCaffrey to Hosts and panelists : Feel free to move on

11:28:27 From Malia to Hosts and panelists : HANSTF panelists. I signed up to speak and would like my voice heard on behalf of Quiet Skies Honolulu and the voices I represent across Hawaii

11:29:08 From Barb Mayer : Got enough comments; gotta move to \*PROHIBITING\* tourist helicopter flights over our islands!

11:29:34 From observer : Another complete waste of time.

11:31:40 From kimeona kane : i also signed up, but late. i respect the process of inclusion, and recognize the time constriction. i stand on my written testimony. mahalo nui.

11:31:44 From Deb : Exactly! Height does not matter....only distance!

11:32:31 From Barb Mayer : Thanks so much, Kimeona!

11:32:46 From Deb : Thank you Malia. You are spot on.

11:33:32 From Cheryl Hendrickson to Hosts and panelists : Well said Malia!

11:33:41 From Michelle Matson : The tour chopper noise reverberates and echoes off the slopes of Diamond Head over and over and over again. They always fly offshore to Diamond Head - then over land.